## INTEGRATED OEM GROUP SERVICE TECHNICAL BULLETIN

| T.S.S.B. NO. | **VR52-021c** | DATE: | 12/07/2023<br>Updated 12/14/23 |
|---|---|---|---|
| MODEL: | **STREAMPUNCH ULTRA and PLUS** | | |
| SUBJECT: | **Initialization update** | PAGE: | 1 of 1 |

The latest firmware for the StreamPunch Ultra and Plus resolves system start up interferences that may prevent the printer from recognizing the punch.

| | Main FW | Comms FW |
|---|---|---|
| StreamPunch Ultra | No change (03.05 is latest) | 03.08 |
| StreamPunch Plus | No change (21.06 is latest) | 21.09 |

StreamPunch Ultra/MP updates should refer to TSSB VR52-008j for firmware and hardware compatibility.

If the StreamPunch Ultra had it's USB drive removed as a work around for this issue, ensure it is left in the machine after updating the firmware as described in GP 6.3.12

If the StreamPunch Plus had its wiring updated to work around this issue, switch the AC power connector on the communication board to match the image below.