



Three plans at your service.

With one reasonable payment from your equipment budget, GBC Full Circle Service™ can help you protect your equipment investment and your profits. Each Equipment Maintenance Agreement (EMA) starts by covering all parts, labor and travel expenses associated with costly repairs. But each one is slightly different in terms of response time and additional levels of support.

These are your options:	3-point EMA Our basic on-site service plan	4-point EMA Offers a faster response time than our basic plan	7-point EMA Our fastest response time plus extra features to bring out the best performance in your equipment
Unlimited coverage* For all parts, labor and travel expenses	Yes	Yes	Yes
Priority phone response Number of hours it takes to schedule your service call	4 hours	3 hours	1 hour
Priority scheduling Time it takes for a service expert to be at your doorstep	2 business days	1 business day	4 business hours
Operator training Employee instruction on proper operation and care of your equipment		Yes	Yes
Help desk phone support Quick, step-by-step answers when you have questions			Yes
Scheduled preventative maintenance Equipment is cleaned, lubricated and calibrated semiannually			Yes
Service history reporting Equipment and operator performance are tracked and evaluated			Yes

To find the EMA that best fits your needs, talk to your service or sales representative, or call 1-800-723-4000.

*Excludes repairs due to neglect or misuse.